

NDIS COMMISSION

6 MONTHLY ACTIVITY REPORT

JULY - DECEMBER 2018

The NDIS Quality and Safeguards Commission has started in NSW and SA.

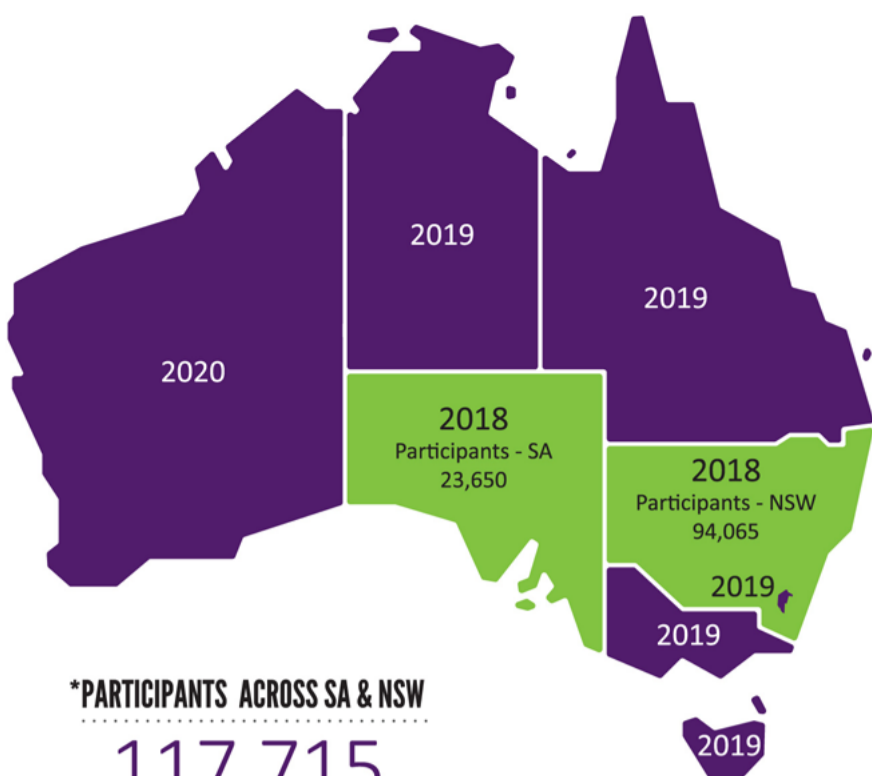
By June 2020 the NDIS Commission will have extended nationwide.

THE COMMISSION HAS REGISTERED:

9,801 providers during the period
of which

5,483 are active providers currently delivering services in NDIS plan

65% is the proportion of providers that are actively supporting NDIS participants. Data from NDIA.

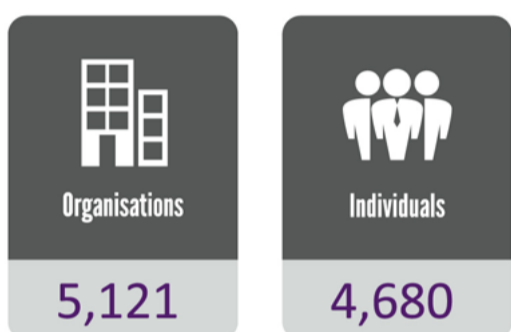
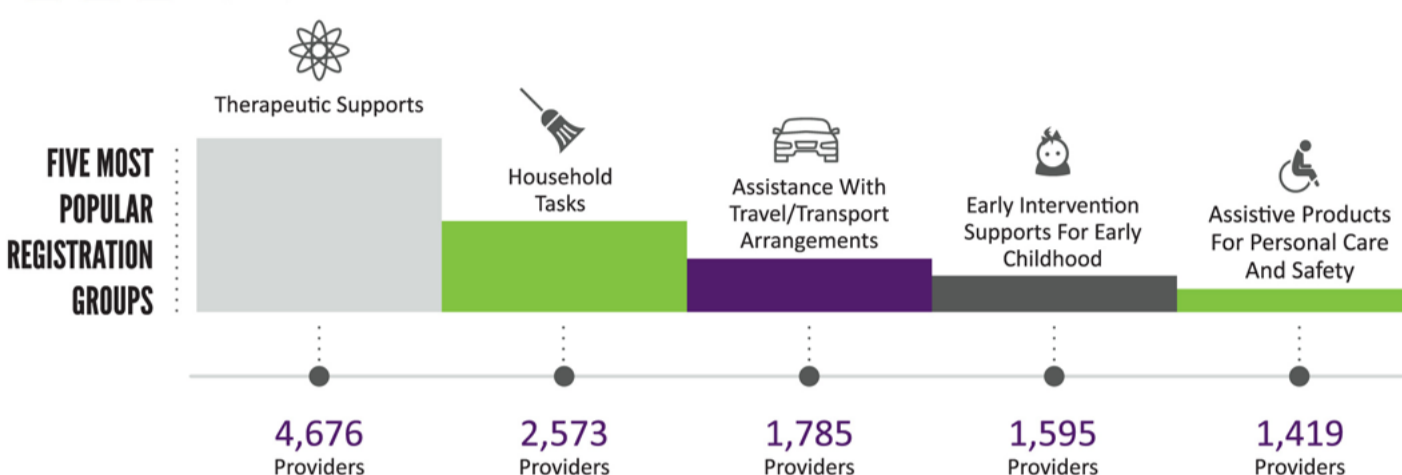


*PARTICIPANTS ACROSS SA & NSW

117,715

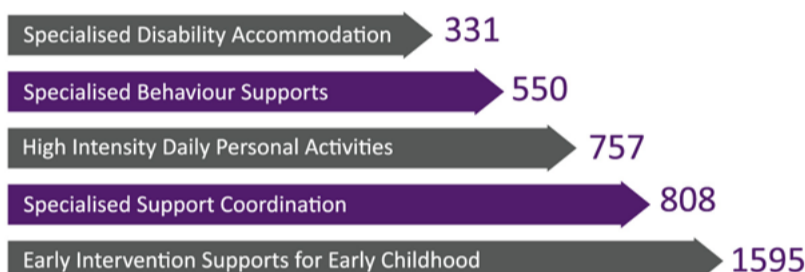
and this number will continue to grow as the Commission covers more states and territories.

*Participant numbers are from the NDIA Q2 report as at 31 December 2018.



Registered service providers include all sizes of organisations and businesses, from sole traders to large corporates and not-for-profits.

4041 registrations covering the **five** specialised service groups in which providers are required to meet additional standards.



COMPLIANCE ACTIVITIES



BEHAVIOUR SUPPORT

1,189 approved Behaviour Support Practitioners

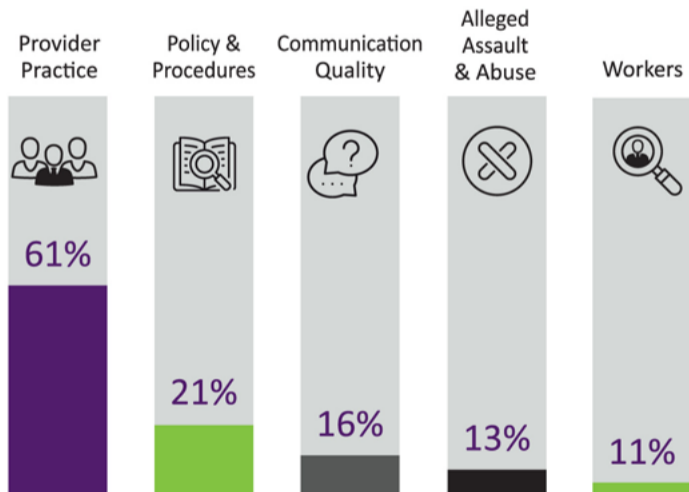
28% (up from the approved number in July 2018).

REVIEWED

433 Behaviour Support Plans

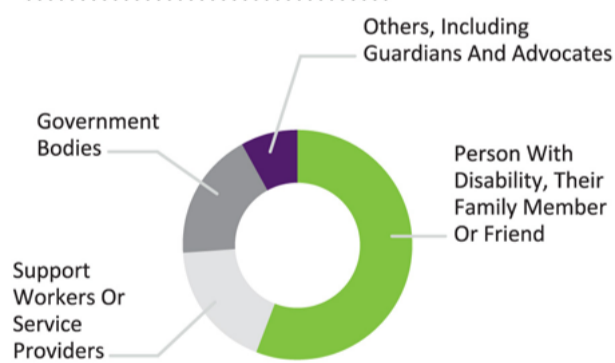
COMPLAINTS

610 complaints were handled. The main issues raised in the complaints received*:



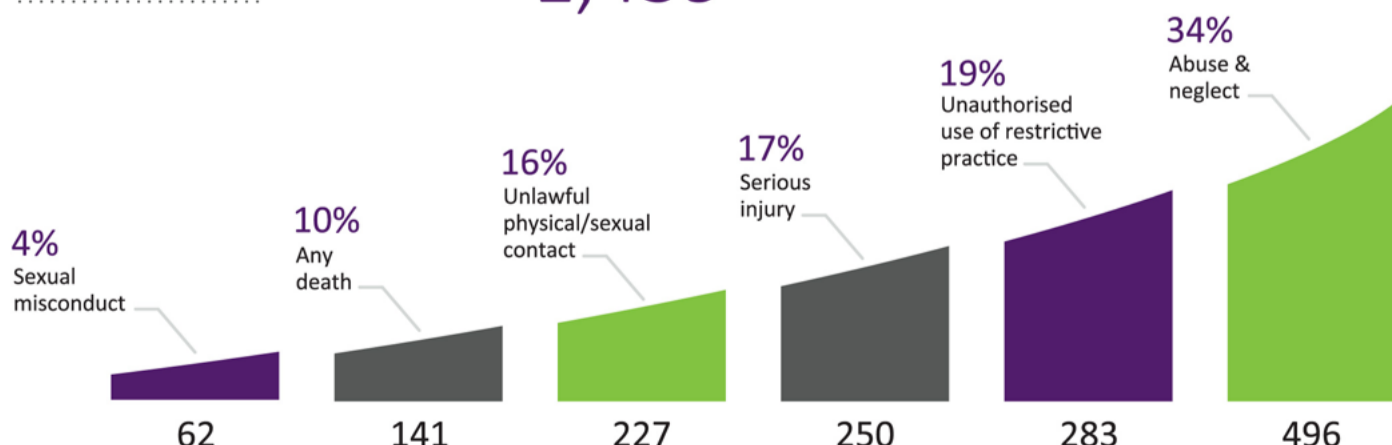
*Figures do not total 100% as some complaints cover more than one issue.

COMPLAINTS WERE RECEIVED FROM



REPORTABLE INCIDENTS

NDIS providers reported **1,459** serious incidents and allegations to the Commission.



The first six months of the NDIS Commission's operation reflects the status of the agency, both operating in limited jurisdictions, and setting up the new NDIS regulatory model. The trends in activity levels will not reflect the level of activity expected once the NDIS Commission is operating nationally and the transition of providers into the new arrangements (particularly the registration renewal process) is complete.



For more information about the NDIS Quality and Safeguards Commission visit the website www.ndiscommission.gov.au or for advice and support call 1800 035 544.